



Horizon Broadband Services

We offer a range of business class broadband products, and aim to find the right service to meet your requirements. The speed of the broadband and the services available are dependent upon your geographic location and the equipment installed in your local telephone exchange.

Most telephone exchanges are equipped with the standard IP Stream broadband; most city and town exchanges are also equipped with the newer LLU range of services.

For any assistance in choosing the right product, please speak with our advisors on **01285 656421**.

Exchanges equipped with IP Stream services can provide:

| Product Name | Download Speed | Upload Speed | Ratio | Download Cap | Monthly Cost |
|--------------------------|----------------|--------------|-------|--------------|--------------|
| Classic 500 50:1 | 512KB | 256KB | 50:1 | 50GB | £19.99 |
| Classic 1000 50:1 | 1Mb | 256KB | 50:1 | 50GB | £21.99 |
| Classic 2000 50:1 | 2Mb | 256KB | 50:1 | 50GB | £25.99 |
| Classic 500 20:1 | 512KB | 256KB | 20:1 | 50GB | £26.99 |
| Classic 1000 20:1 | 1Mb | 256KB | 20:1 | 50GB | £29.99 |
| Classic 2000 20:1 | 2Mb | 256KB | 20:1 | 50GB | £32.99 |
| Max Standard Classic IPS | 8MB | 448KB | NA | 50GB | £32.99 |
| Max Premium Classic IPS | 8MB | 832KB | NA | 50GB | £54.99 |

Exchanges equipped with IP Stream & LLU services can also provide:

| Product Name | Download Speed | Upload Speed | Ratio | Download Cap | Monthly Cost |
|-------------------------|----------------|--------------|-------|--------------|--------------|
| Max Premium Classic LLU | 8MB | 448KB | NA | 75GB | £20.99 |
| ADSL 2+ Classic LLU | 24MB | 1MB | NA | 75GB | £24.99 |
| ADSL 2+ Special* | 24MB | 1MB | NA | No Limit | £26.99 |

*The ADSL 2+ Special service is only available at key exchanges; please contact our sales team to carry out a comprehensive line test and evaluation of which services are available in your exchange area.

Broadband Services Explained

Classic IP Stream 50:1 Services

The 50:1 contention ratio service is ideally suited for a single user, or low usage small business network.

Classic IP Stream 20:1 Services

The 20:1 contention ratio service is ideally suited for high usage single user or a regular usage small business network.

Max, Max premium & LLU Services

The Max services have a download speed of up to 8MB, 16MB and 24MB, and operate on newer technology that doesn't rely on contention ratios. The service will dynamically tune itself to your telephone line conditions offering the best upload and download speeds available.

Miscellaneous Costs: Migration IPS Charge: £14.00 ~ Migration LLU Charge: £40.00 ~ New Provision ADSL Charge: £40.00 ~ Cessation Charge: £20.00 ~ IPS Additional Usage £1.30 per GB per month~ LLU Additional Usage £1.30 per GB per month ~ Static IP addresses: Free of Charge.

Note: All Prices Exclude VAT. DSL Max service speed is subject to various factors also including local availability and line test. If your line won't support up to advertised speed, we'll offer the best speed available on your line. Terms & Conditions apply.